

Customer No. 28395

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Sandoval Selke Watson Ellert Grupp Dutta Howe-Vandelinder

Lamb Berndt Daita

Serial No: 10/063124

Filed:

3/22/2002

Title:

METHOD FOR IMPLEMENTING A BEST PRACTICE IDEA

Assistant Commissioner for Patents Washington, D.C. 20231

CERTIFICATE OF MAILING (37 C.F.R. § 1.8(a))

Sir:

Enclosed please find Information Disclosure Statement and Prior Art for the above-referenced electronically filed application. I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Assistant Commissioner for Patents, Washington, DC 20231 on May 13, 2002 by May May Dollay

Mary Ann Tobey Ford Global Technologies, Inc. 600 Parklane Towers East Dearborn, Michigan 313-390-8862

Fax: (313) 322-7162